

Rain Gauge Station model 01608 / 06042M



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Questions? Contact Customer Support at
(877) 221-1252 or visit www.AcuRite.com.

SAVE THIS MANUAL FOR FUTURE REFERENCE.

ACURITE®

Congratulations on your new AcuRite product. To ensure the best possible product performance, please read this manual in its entirety and retain it for future reference.

Unpacking Instructions

Remove the protective film that is applied to the LCD screen prior to using this product. Locate the tab and peel off to remove.

Package Contents

1. Display with Tabletop Stand
2. Wireless Sensor
3. Rain Gauge
4. Instruction Manual

IMPORTANT

PRODUCT MUST BE REGISTERED
TO RECEIVE WARRANTY SERVICE

PRODUCT REGISTRATION

Register online to receive 1 year warranty protection

www.AcuRite.com

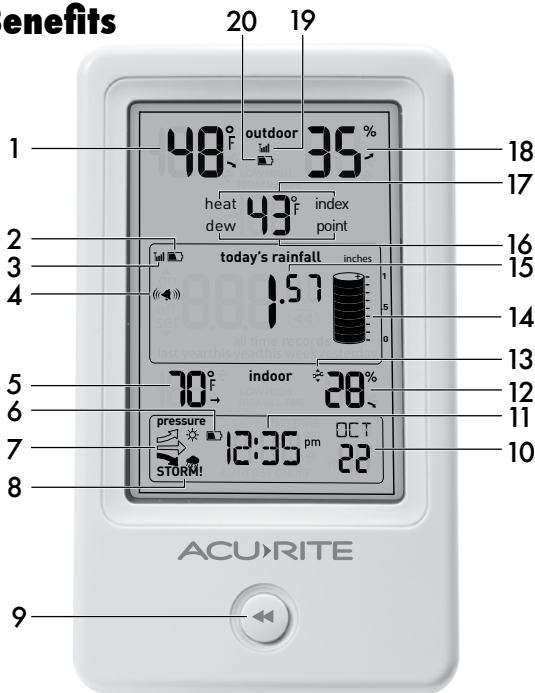
Features & Benefits



WIRELESS SENSOR

- 1. Integrated Hanger**
For easy placement.
- 2. Wireless Signal Indicator**
Flashes when data is being sent to the display.
- 3. Battery Compartment**
- 4. A-B-C Switch**
ID code that must match display's A-B-C switch to ensure units synchronize.
- 5. Battery Compartment Cover**

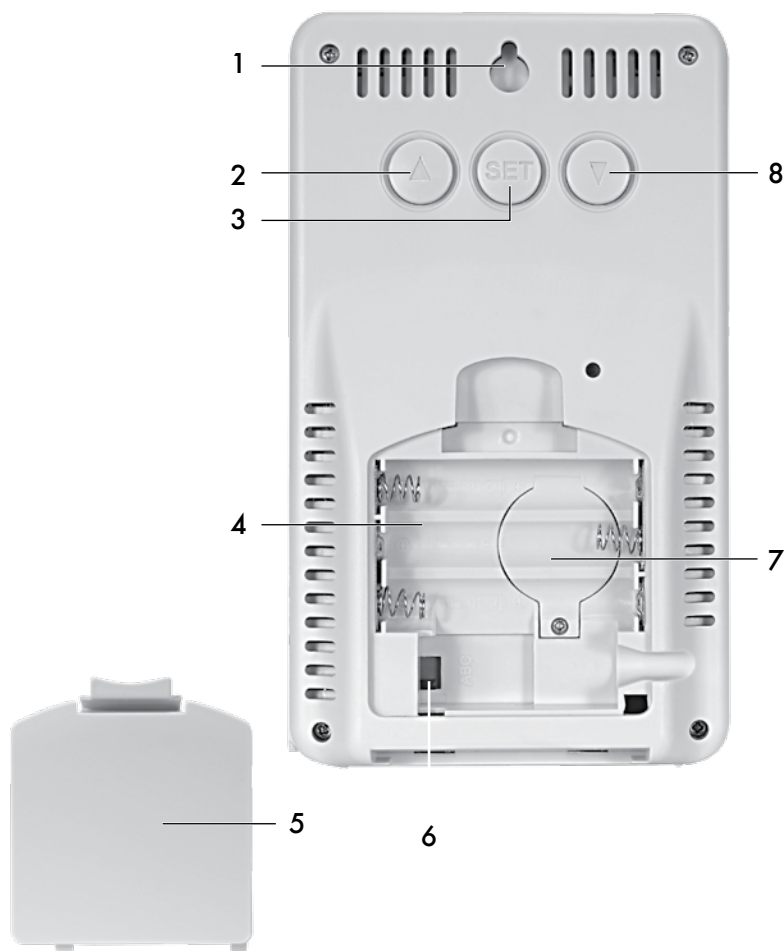
Features & Benefits



DISPLAY FRONT

- 1. Current Outdoor Temperature**
Arrow icon indicates the direction temperature is trending.
- 2. Rain Gauge Low Battery Indicator**
- 3. Rain Gauge Signal Strength**
- 4. Rain Alarm Icon**
Indicates the alarm is set.
- 5. Current Indoor Temperature**
Arrow icon indicates the direction temperature is trending.
- 6. Display Low Battery Indicator**
- 7. Pressure Trend Indicator**
Arrow icon indicates direction pressure is trending.
- 8. Storm Alert Indicator**
Activates when a storm is approaching.
- 9. Button**
Access rainfall records (yesterday, this week, this year, last year, all time) and all-time records for temperature and humidity.
- 10. Date**
- 11. Intelli-Time® Clock**
Automatically updates itself for Daylight Saving Time.
- 12. Current Indoor Humidity**
Arrow icon indicates direction humidity is trending.
- 13. Icon**
Appears next to calibrated values.
- 14. Today's Rain Indicator**
Illustrates rainfall collection up to 1 inch (25 mm).
- 15. Rainfall Total**
For current mode selected.
- 16. Dew Point**
Displays dew point calculation when temperature is 79°F (26°C) or below.
- 17. Heat Index**
Displays heat index calculation when temperature is 80°F (27°C) or above.
- 18. Current Outdoor Humidity**
Arrow icon indicates direction humidity is trending.
- 19. Wireless Sensor Signal Strength**
- 20. Sensor Low Battery Indicator**

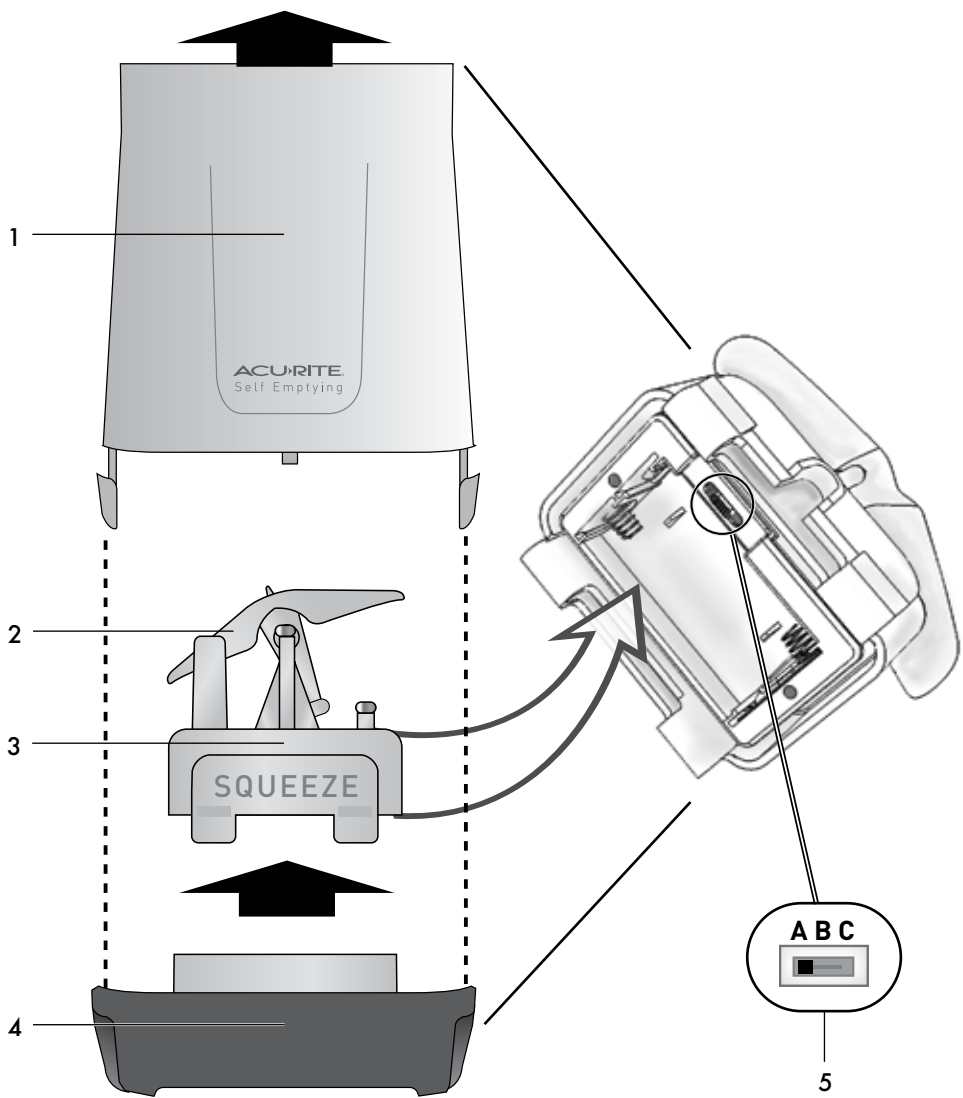
Features & Benefits



DISPLAY BACK

- 1. Integrated Hang Hole**
For easy wall mounting.
- 2. ▲ Button**
For setup preferences and viewing today's HIGH temperature and humidity records.
- 3. SET Button**
For setup preferences.
- 4. Battery Compartment**
- 5. Battery Compartment Cover**
- 6. A-B-C Switch**
ID code that must match the wireless sensor and rain gauge's A-B-C switches to ensure units synchronize.
- 7. Intelli-Time® Battery Compartment**
- 8. ▼ Button**
For setup preferences and viewing today's LOW temperature and humidity records.

Features & Benefits



RAIN GAUGE

- 1. Rain Gauge Cover**
- 2. Rain Gauge Tipping Cups**
Collects and empties rain for continuous rain measurement.
- 3. Battery Compartment & Electronics Box**
- 4. Rain Gauge Base**
- 5. A-B-C Switch**
ID code that must match display's A-B-C switch to ensure units synchronize.

Sensor Setup

1 Set the A-B-C Switch

The A-B-C switch is located inside the battery compartment. It can be set to A, B or C. However, you must select the same letter choices for the wireless sensor, rain gauge and the display in order for the units to synchronize.

2 Install or Replace Batteries

AcuRite recommends high quality alkaline or lithium batteries in the wireless sensor for the best product performance. Heavy duty or rechargeable batteries are not recommended.

The sensor requires lithium batteries in low temperature

conditions. Cold temperatures can cause alkaline batteries to function improperly. Use lithium batteries in the sensor for temperatures below -4°F / -20°C.

1. Slide off the battery compartment cover. Take note of the A-B-C switch setting inside the battery compartment for display setup.
2. Insert 2 x AA batteries into the battery compartment, as shown. Follow the polarity (+/-) diagram in the battery compartment.
3. Replace the battery cover.



LITHIUM
BATTERIES

4 F 4 C (70°C) **158°F**

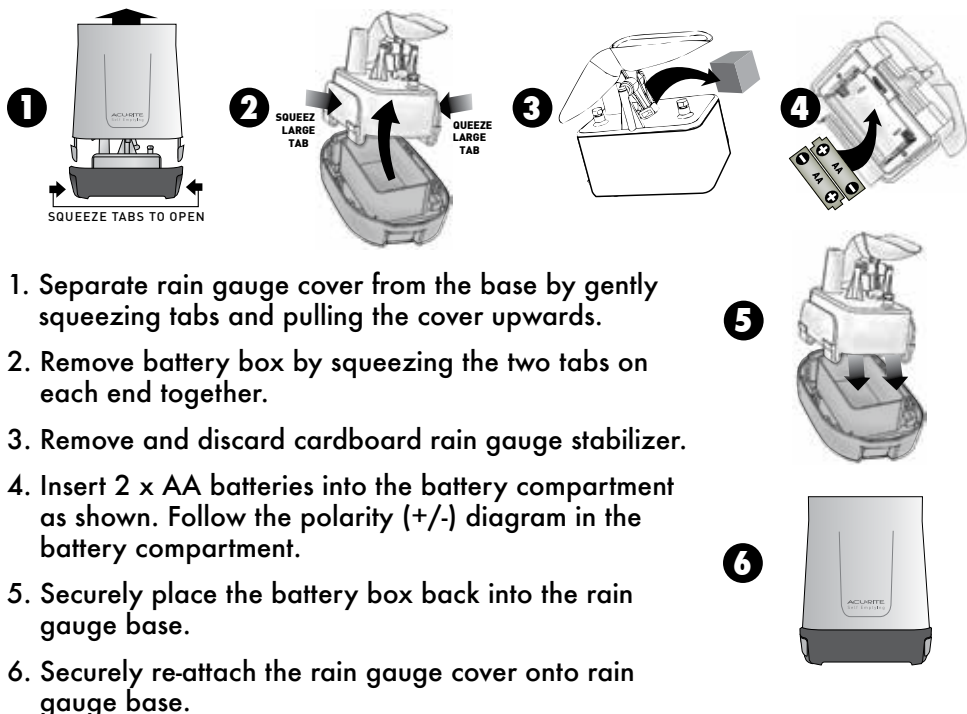
ALKALINE
BATTERIES

4 F 2 C (70°C) **158°F**

Rain Gauge Setup

Install or Replace Batteries

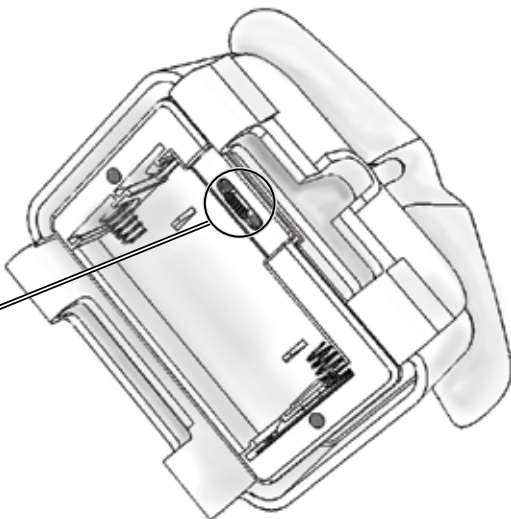
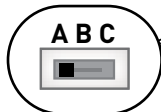
AcuRite recommends high quality alkaline batteries for the best product performance. Heavy duty or rechargeable batteries are not recommended.

- 
- The diagram illustrates the process of installing or replacing batteries in the rain gauge. It consists of six numbered steps with corresponding illustrations:
- 1.** Separate rain gauge cover from the base by gently squeezing tabs and pulling the cover upwards. The illustration shows the cover being lifted from the base, with arrows indicating the tabs to be squeezed.
 - 2.** Remove battery box by squeezing the two tabs on each end together. The illustration shows the battery box being squeezed from both ends.
 - 3.** Remove and discard cardboard rain gauge stabilizer. The illustration shows the cardboard stabilizer being removed from the battery compartment.
 - 4.** Insert 2 x AA batteries into the battery compartment as shown. Follow the polarity (+/-) diagram in the battery compartment. The illustration shows two AA batteries being inserted into the compartment, with arrows indicating the correct orientation.
 - 5.** Securely place the battery box back into the rain gauge base. The illustration shows the battery box being placed back into the base.
 - 6.** Securely re-attach the rain gauge cover onto rain gauge base. The illustration shows the cover being re-attached to the base.

Set the A-B-C Switch

Locate the A-B-C switch inside the battery compartment. Set the A-B-C switch to A, B or C. You must select the same letter choices for the rain gauge, display and wireless sensor i order for the units to synchronize.

A-B-C Switch
set to match
display and sensor



Display Setup

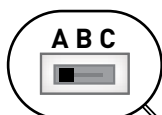
1 Set the A-B-C Switch

Locate the A-B-C switch inside the battery compartment. Set the A-B-C switch to A, B or C. You must select the same letter choices for the display, wireless sensor and rain gauge in order for the units to synchronize.

2 Install or Replace Batteries

1. Remove the battery compartment cover.
2. Insert 3 x AAA alkaline batteries into the battery compartment, as shown. Follow the polarity (+/-) diagram in the battery compartment.
3. Replace the battery cover.

- 1 A-B-C Switch**
set to match sensor
and rain gauge



- 2 Install Batteries**
3 AAA batteries



PLEASE DISPOSE OF OLD OR DEFECTIVE BATTERIES IN AN ENVIRONMENTALLY SAFE WAY AND IN ACCORDANCE WITH YOUR LOCAL LAWS AND REGULATIONS.

BATTERY SAFETY: Clean the battery contacts and also those of the device prior to battery installation. Remove batteries from equipment which is not to be used for an extended period of time. Follow the polarity (+/-) diagram in the battery compartment. Promptly remove dead batteries from the device. Dispose of used batteries properly. Only batteries of the same or equivalent type as recommended are to be used. DO NOT incinerate used batteries. DO NOT dispose of batteries in fire, as batteries may explode or leak. DO NOT mix old and new batteries or types of batteries (alkaline/standard). DO NOT use rechargeable batteries. DO NOT recharge non-rechargeable batteries. DO NOT short-circuit the supply terminals.

Intelli-Time® Clock

Intelli-Time products are pre-programmed with the correct time and date. Intelli-Time technology instructs the time and date to set themselves. All you need to do is select your Time Zone and Daylight Saving Time preferences. The clock will then automatically set itself and change for Daylight Saving Time.

Set the Time, Date & Units

Press and release the SET button to enter SETUP MODE. Once in setup mode, the preference you are currently setting will blink on the display.

To adjust the currently selected (flashing) item, press and release the "▲" or "▼" buttons located on the back of the display (press and HOLD to fast adjust).

To save your adjustments, press and release the SET button again to adjust the next preference. The preference set order is as follows:

RAIN ALARM (ON or OFF)

TIME ZONE (AST EST CST MST PST AKT HAT)

AUTO DST* (Daylight Saving Time ON or OFF)

CLOCK HOUR

CLOCK MINUTE

CALENDAR MONTH

CALENDAR DATE

CALENDAR YEAR

TEMPERATURE SCALE (°F or °C)

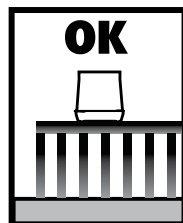
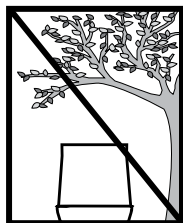
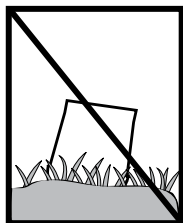
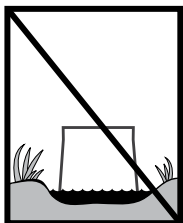
RAINFALL UNITS (inches or mm)

*If you live in an area that observes Daylight Saving Time, DST should be set to ON, even if it is not currently Daylight Saving Time.

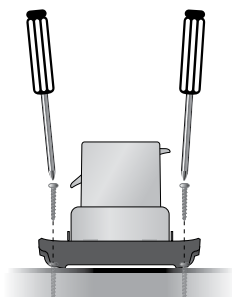
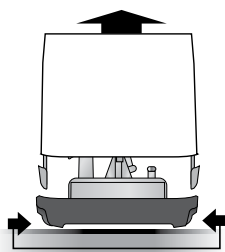
You will automatically exit SETUP MODE if no buttons are pressed for 10 seconds. Enter setup mode at any time by pressing and releasing the SET button.

Rain Gauge Installation

- To ensure accurate rain measurement, the rain gauge **MUST** be placed on a flat, level surface.
- Ensure the rain gauge is not placed in a low spot that could become flooded or in an area where there are obstructions above it.



1. Separate the rain gauge cover from the rain gauge base.
2. Locate the two holes on the rain gauge base.
3. Fasten the rain gauge base to a sturdy surface, like a deck railing or a fence post, with screws (included) using hand tools. (Power tools may slip during installation, causing damage to the rain gauge.)



Setup is Complete

The rain gauge and wireless sensor will now synchronize with the display. It may take a few minutes for synchronization to complete. Please refer to the troubleshooting section of this manual if anything appears to be functioning improperly.

Placement for Maximum Accuracy

AcuRite sensors are sensitive to surrounding environmental conditions. Proper placement of the display, wireless sensor and rain gauge are critical to the accuracy and performance of this product.



Display Placement

Place the display in a dry area free of dirt and dust. Display stands upright for tabletop use or is wall-mountable.

Wireless Sensor Placement

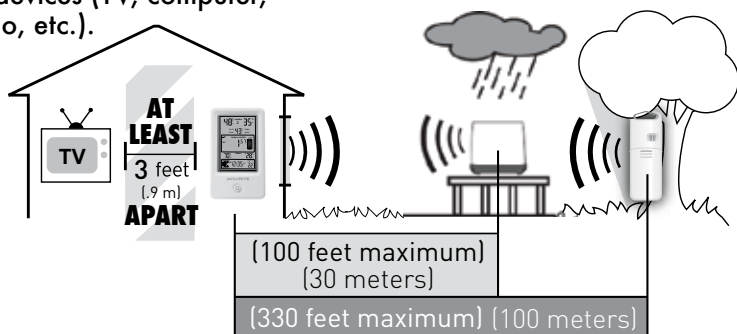
Sensor must be placed outside to observe outdoor conditions. Sensor is water resistant and is designed for general outdoor use, however, to extend its life place the sensor in an area protected from direct weather elements.

Hang the sensor using the integrated hang holes or hanger, or by using string (not included) to hang it from a suitable location, like a well covered tree branch. The best location is 4 to 8 feet above the ground with permanent shade and plenty of fresh air to circulate around the sensor.



Important Placement Guidelines

- To maximize communication, install the rain gauge at least 3 ft (.9 m) above the ground.
- Display and rain gauge must be within 100 ft (30 m) of each other.
- To ensure accurate temperature measurement, place display and wireless sensor out of direct sunlight and away from any heat sources or vents.
- Display and wireless sensor must be within 330 ft (100 m) of each other.
- To maximize wireless range, place units away from large metallic items, thick walls, metal surfaces, or other objects that may limit wireless communication.
- To prevent wireless interference, place all units at least 3 ft (.9 m) away from electronic devices (TV, computer, microwave, radio, etc.).



Programmable Rain Alarm

Set a Daily Rain Alarm:

When the rain alarm sounds, the display emits an audible alert and flashes the rainfall total. The alarm can be customized to notify you when your programmed value is reached. The alarm automatically resets at 12:00am midnight every day.

- 1) Press and release the "SET" button to enter setup mode. Use the "▲" or "▼" buttons until "on" appears on the display.
- 2) Press the "SET" button and use the "▲" or "▼" buttons to adjust the alarm value.
- 3) Press the "SET" button to save your settings. The alarm is now programmed and turned on.

Disable a Rain Alarm:

- 1) Press and release the "SET" button to enter setup mode. Use the "▲" or "▼" buttons until "off" appears on the display.
- 2) Press the "SET" button to save your settings. The alarm is now turned off.

NOTE: The RAIN ALARM and STORM ALERT are NOT intended to be a safety device or warning system.

Silence an Alarm:

Once the alarm value is met, the alarm will sound for 1 minute, then silence itself. While the alarm is sounding, you may manually silence the alarm by pressing any button.

Barometric Pressure

Subtle variations in barometric pressure greatly affect the weather. This rain gauge station displays the current barometric pressure trend with an arrow icon to indicate the direction the pressure is trending (falling, steady or rising).

Rainfall Tracking

This rain gauge station features enhanced tracking of historical rainfall data. The rain indicator illustrates today's rain collection up to 1 inch (25 mm).

Press the "◀" button to review historical rainfall records.

Records are shown in the following order:

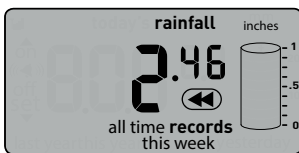
PREVIOUS DAY TOTAL
 CURRENT WEEK TOTAL
 MONTHLY TOTALS FOR CURRENT YEAR*
 CURRENT YEAR TOTAL
 PREVIOUS YEAR TOTAL

*Will only show months that measured rainfall.

Rainfall History



PREVIOUS DAY
RAINFALL



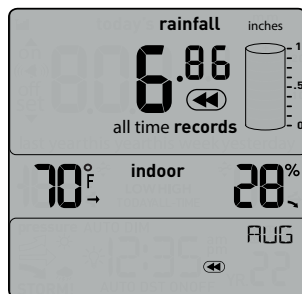
CURRENT WEEK
RAINFALL



CURRENT YEAR
RAINFALL



PREVIOUS YEAR
RAINFALL



RAINFALL
FOR MONTH SHOWN

All-Time High & Low Records

All-time high and low records are displayed for indoor and outdoor temperature and humidity with a timestamp for when the record was set.

View all-time high and low records for temperature and humidity by pressing the "◀" button on front of the display until temperature and humidity records are shown.

To manually clear all-time LOW recorded values, press and hold the "▼" button located on the back of the display for 2 seconds while viewing the record you wish to clear.

To manually clear all-time HIGH recorded values, press and hold the "▲" button located on the back of the display for 2 seconds while viewing the record you wish to clear.

Daily High & Low Records


Today's high and low records are displayed for indoor and outdoor temperature and humidity. Today's records automatically clear at 12:00am midnight every day.

View today's high or low records for temperature and humidity by pressing the "▲" or "▼" buttons located on the back of the display. Press and release again to cycle through available records.

To manually clear today's LOW recorded values, press and release the "▼" button located on the back of the display to view low records, then press and hold the "▼" button for 2 seconds while viewing the record you wish to clear.

To manually clear today's HIGH recorded values, press and release the "▲" button located on the back of the display to view high records, then press and hold the "▲" button for 2 seconds while viewing the record you wish to clear.

Troubleshooting

Problem	Possible Solution
<p>No wireless sensor or rain gauge reception</p>  no bars	<p>If the wireless signal indicator shows no bars:</p> <ul style="list-style-type: none"> Relocate the display and/or the wireless sensor. The units must be within 330 ft (100 m) of each other. Relocate the display and/or the rain gauge. The units must be within 100 ft (30 m) of each other. Make sure both units are placed at least 3 feet (.9 m) away from electronics that may interfere with the wireless communication (such as TVs, microwaves, computers, etc). Use standard alkaline batteries (or lithium batteries in sensor when temperature is below -4°F/-20°C). Do not use heavy duty or rechargeable batteries. <p>NOTE: It may take a few minutes for display and sensor to synchronize after batteries are replaced.</p>
<p>Display screen not working</p>	<ul style="list-style-type: none"> Check that the batteries are installed correctly. Batteries may need to be replaced.
<p>Outdoor temperature and/or humidity is flashing or showing dashes</p>	<p>Flashing of the outdoor temperature and/or humidity is generally an indication of wireless interference.</p> <ol style="list-style-type: none"> Bring the wireless sensor and display indoors and remove at least one battery from each. Reinstall the battery in the wireless sensor. Reinstall the battery in the display. Let the units sit within a couple feet of each other for a few minutes to gain a strong connection.
<p>Inaccurate temperature or humidity</p>	<ul style="list-style-type: none"> Make sure both the display and wireless sensor are placed out of direct sunlight and away from any heat sources or vents (see page 11). Make sure the display is positioned away from moisture sources (see page 11).
<p>Can the rain gauge remain outdoors in freezing temperatures?</p>	<p>No, the rain gauge should be brought indoors when there is a possibility of freezing temperatures. Water expands when it freezes. If any water is left within the rain gauge during a freeze, it can crack the plastic and cause permanent damage.</p>

If your AcuRite product does not operate properly after trying the troubleshooting steps, visit www.AcuRite.com or call (877) 221-1252 for assistance.

Care & Maintenance

Display Care

Clean with a soft, damp cloth. Do not use caustic cleaners or abrasives. Keep away from dust, dirt and moisture. Clean ventilation ports regularly with a gentle puff of air.

Wireless Sensor Care

Clean with a soft damp cloth. Do not use caustic cleaners or abrasives.

Rain Gauge Care

Clean with a soft damp cloth. Do not use caustic cleaners or abrasives that could mar the polished surface of the rain gauge or tipping cups. If the collector becomes dirty, rain water may not flow correctly through the rain gauge. Some environmental conditions may require more frequent, periodic cleaning of the collector. After a cleaning, it is recommended to apply a small amount of liquid water repellent (found in the automotive section) to the tipping cups and collector funnel for optimal rain collection.

The rain gauge cannot be used in the winter during freezing temperatures. Water expands when it freezes. If any water is left within the unit during a freeze, it can crack the plastic and permanently damage the unit.

Calibration

Calibrate Temperature & Humidity

The indoor and outdoor temperature and humidity readings can be calibrated on the display to improve accuracy. Calibration can improve accuracy when sensor placement or environmental factors impact your data accuracy.

1. To access calibration mode, press AND HOLD the "▲", "▼", and "SET" buttons for at least 10 seconds.
2. Once in calibration mode, the preference you are currently setting will be shown on the display
3. Press the "▲" or "▼" buttons to calibrate the data value higher or lower from the actual reading.
4. Press the "SET" button to confirm the calibration adjustment. The "🔧" icon will remain illuminated next to calibrated values.
5. The next adjustable data will appear, indicating it is ready to be calibrated. Repeat Steps 1 - 4 to calibrate additional data.

The preference set order is as follows:

OUTDOOR TEMPERATURE
OUTDOOR HUMIDITY
INDOOR TEMPERATURE
INDOOR HUMIDITY

After 20 seconds of inactivity, the display will save the adjustments and exit calibration mode.

NOTE: Calibrations will be erased if the display is reset or if the batteries are removed.

Calibrate the Rain Gauge

The rain gauge can be calibrated to improve accuracy.

Items Needed: rain gauge, display, plastic cup, pin, screw driver

1. First, place the rain gauge on a level surface.
2. Place the display close by so you can monitor it during calibration.
3. Make a pin hole in the bottom of a plastic cup. Hold the cup over the rain gauge and fill it with exactly 1 cup (8 oz.) of water, allowing the water to slowly drip into the rain gauge. You should hear the internal cups tipping and see the water drain through the rain gauge.
4. A few seconds after each cup tip, the display will display rainfall in approximately 0.01" (0.2 mm) or more increments.
5. The cup of water should take more than 20 minutes to empty; a quicker period will result in an inaccurate calibration. Try to simulate a normal steady rainfall. When the cup is empty of water, the display should register 1.68" (42.67 mm).

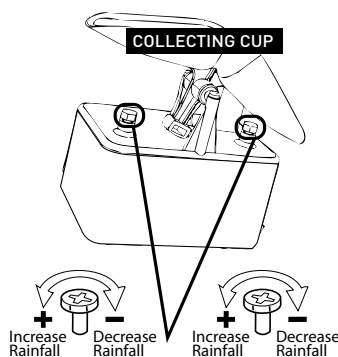
Tips

- There should be nearly an equal number of water drops between cup tips. If not, then adjust the calibration screws beneath the tipping lever until an equal number of water drops are tipping the cups. Then, restart the calibration procedure.
- If you don't hear the cups tipping and see water dripping alternately out of each drain, there may be an issue with the rain gauge or it's adjustment.

Adjustment

If the rain gauge doesn't register close to 1.68" (42.67 mm) after the cup is empty, make an EQUAL adjustment to the two calibration screws, located beneath the tipping cups. Turn screws counter-clockwise to increase rainfall; turn screw clockwise to decrease rainfall.

- To adjust the rainfall reading by 2% turn both screws 1/4 of a turn.
- To adjust the rainfall reading by 4% turn both screws 1/2 of a turn.
- To adjust the rainfall reading by 8% turn both screws 1 full turn.

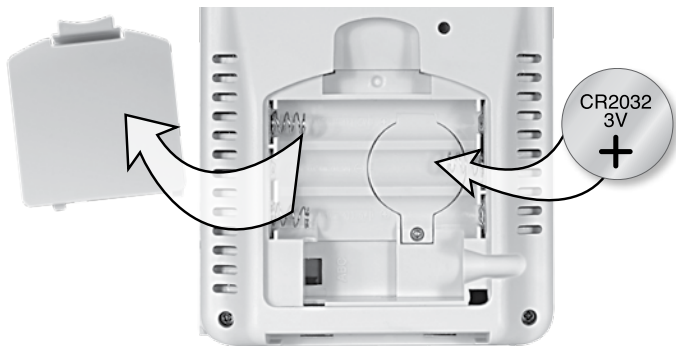


2 CALIBRATION SCREWS

Replace Intelli-Time Clock Battery

Intelli-Time technology is powered by a pre-installed coin-cell battery that stores the time and date settings. The battery has a shelf life of several years. Time and date will need to be entered after replacing Intelli-Time battery. To replace the Intelli-Time battery:

1. Locate the coin cell battery compartment door in the battery compartment of the display. Unscrew and remove the compartment cover.
2. Insert 1 x CR2032 coin cell battery into the battery compartment, as shown. Install battery with "+" positive terminal facing OUT.
3. Screw in the battery cover.



WARNING: THIS PRODUCT CONTAINS A BUTTON-CELL BATTERY. IF SWALLOWED, IT COULD CAUSE SEVERE INJURY OR DEATH IN JUST 2 HOURS. SEEK MEDICAL ATTENTION IMMEDIATELY IF INGESTED.



Specifications

TEMPERATURE RANGE	Outdoor: -40°F to 158°F; -40°C to 70°C
	Indoor: -4°F to 122°F; -20°C to 50°C
HUMIDITY RANGE	1% to 99% RH
RAINFALL MEASUREMENT	0.01 inches (0.25 mm) and up
WIRELESS RANGE	Wireless Sensor: 330 ft/100 m depending on home construction materials
	Rain Gauge: 100 ft/30 m depending on home construction materials
OPERATING FREQUENCY	433 MHz
POWER	Display: 3 x AAA alkaline batteries
	Wireless Sensor: 2 x AA alkaline or lithium batteries
	Rain Gauge: 2 x AA alkaline batteries
DATA REPORTING	Wireless Sensor: 16 second updates
	Indoor: 60 second updates
	Rain Gauge: 60 second updates

FCC Information

This device complies with part 15 of FCC rules. Operation is subject to the following two conditions:

1- This device may NOT cause harmful interference, and

2- This device must accept any interference received, including interference that may cause undesired operation.

WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user authority to operate the equipment.

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

(1) This device may not cause interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation of the device.

Customer Support

AcuRite customer support is committed to providing you with best-in-class service. **For assistance**, please have the model number of this product available and contact us in any of the following ways:



(877) 221-1252

Visit us at www.AcuRite.com

- ▶ Installation Videos
- ▶ Register your Product
- ▶ Instruction Manuals
- ▶ Support User Forum
- ▶ Replacement Parts
- ▶ Submit Feedback & Ideas

IMPORTANT

PRODUCT MUST BE REGISTERED
TO RECEIVE WARRANTY SERVICE

PRODUCT REGISTRATION

Register online to receive 1 year warranty protection

www.AcuRite.com

Limited 1 Year Warranty

AcuRite is a wholly owned subsidiary of Chaney Instrument Company. For purchases of AcuRite products, AcuRite provides the benefits and services set forth herein. For purchases of Chaney products, Chaney provides the benefits and services set forth herein.

We warrant that all products we manufacture under this warranty are of good material and workmanship and, when properly installed and operated, will be free of defects for a period of one year from the date of purchase.

Any product which, under normal use and service, is proven to breach the warranty contained herein within ONE YEAR from date of sale will, upon examination by us, and at our sole option, be repaired or replaced by us. Transportation costs and charges for returned goods shall be paid for by the purchaser. We hereby disclaim all responsibility for such transportation costs and charges. This warranty will not be breached, and we will give no credit for products which have received normal wear and tear not affecting the functionality of the product, been damaged (including by acts of nature), tampered, abused, improperly installed, or repaired or altered by others than our authorized representatives.

Remedy for breach of this warranty is limited to repair or replacement of the defective item(s). If we determine that repair or replacement is not feasible, we may, at our option, refund the amount of the original purchase price.

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In no case shall our liability for any claim relating to our products, your purchase or your use thereof, exceed the original purchase price paid for the product.

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This Return, Refund, and Warranty Policy applies only to purchases made in the United States and Canada. For purchases made in a country other than the United States or Canada, please consult the policies applicable to the country in which you made your purchase.

Additionally, this Policy applies only to the original purchaser of our products. We do not and do not offer any return, refund, or warranty services if you buy products used or from resale sites such as eBay or Craigslist.

Governing Law

This Return, Refund, and Warranty Policy is governed by the laws of the United States and the State of Wisconsin. Any dispute relating to this Policy shall be brought exclusively in the federal or State courts having jurisdiction in Walworth County, Wisconsin; and purchaser consents to jurisdiction within the State of Wisconsin.

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